

BRAZORIA COUNTY MUNICIPAL UTILITY DISTRICT NO. 21

2035 FM 359, Suite I
Richmond, Texas 77406
832-467-1599
832-467-1610 FAX
WWW.EDPWATER.COM

Dear New Customer:

Welcome to the Brazoria County MUD #21. The following information is being provided to help you become familiar with the policies and procedures relating to your water and sewer service.

The District requires a \$75.00 security deposit and a \$30.00 application fee to be paid in the form of check, cashier's check, or money order. Unfortunately, the district does not accept cash. Credit or debit card payments may not be used for initial account set-ups. The deposit, a completed application and a signed Customer Service Agreement are required to set up service. The deposit will be refunded when your account is closed and paid in full.

Water Service is provided at the following rate*, subject to change.

0 – 5,000 gallons	\$17.25
5,001 – 10,000 gallons	\$2.70 per thousand gallons
10,001 – 20,000 gallons	\$3.00 per thousand gallons
20,001 – 50,000 gallons	\$3.15 per thousand gallons
50,001 – 75,000 gallons	\$3.30 per thousand gallons
75,001 – 99,999 gallons	\$3.60 per thousand gallons

Sewer service is billed at the following rate:

0 – 5,000 gallons	\$30.81
5,001 – 99,999 gallons	\$2.25 per thousand gallons

Brazoria County Groundwater Conservation District is \$0.03 per 1,000 gallons*, subject to change.

Your due date is the 13th of each month. A 10% penalty will be assessed if payment is received after the due date. This amount is shown in the "After Due Date" block on your bill.

Brazoria County MUD #21 has contracted Best Trash to provide trash & recycle collection services. If you have any questions about trash services please call the Best Trash customer service line at: 281-313-2378.

If your account is 30 days past due at the time current bills are generated, a termination notice will be sent to your address. At this point all charges (including current charges) are due to avoid termination of your service. Should full payment not be received as directed on the letter, your service will be disconnected. Should service be disconnected, a \$50.00 disconnect fee will be added to your account and an additional \$75.00 deposit may also be required. Full payment will be required to restore service, payable by cashier's check or money order only. A \$25.00 charge will be assessed on all checks returned by the bank.

The District's operator is EDP (Environmental Development Partners). You can contact them at **832-467-1599**. Emergencies are responded to 24 hours a day. Billing questions and non-emergency calls are taken Monday through Friday 8am to 5pm. Please do not hesitate to call with any questions, concerns, or service problems. We are here to help.

Payments should be mailed to:

**Brazoria County MUD #21
P.O. Box 3264
Houston, Texas 77253-3264**

Payments can also be dropped off at: **2035 FM 359, Suite I, Richmond, 77406**



WATER UTILITY SERVICES
 832-467-1599
 FAX: 832-467-1610

APPLICATION FOR RESIDENTIAL UTILITY SERVICE

NAME OF DISTRICT: **BRAZORIA COUNTY MUD #21**

DATE: _____

ADDRESS FOR SERVICE REQUEST	STREET ADDRESS		CITY	
			ZIP	
NAME OF RESIDENT			TELEPHONE	
Date To Begin Water Service				
BILLING ADDRESS	INDICATE IF SAME AS ABOVE			
RENT OR OWN HOME? (CIRCLE ANSWER)	RENT (provide lease agreement)	OWN (Must provide settlement statement)		
EMPLOYMENT	COMPANY		ADDRESS	
	TELEPHONE			
PREVIOUS ADDRESS				
DRIVERS LICENSE	ST	NUMBER	Must provide copy of photo ID/License	
FEES (FOR DISTRICT USE ONLY)	DEPOSIT	APPLICATION FEE	FEES PAID	DATE
	\$75.00	\$30.00	\$	

IS IRRIGATION SYSTEM INSTALLED? _____ POOL / SPA? _____

- APPLICANT IS REQUIRED TO SIGN A CUSTOMER SERVICE AGREEMENT TO RECEIVE SERVICE.
- APPLICANT MUST SUBMIT FULL PAYMENT FOR ALL FEES AND DEPOSIT WITH APPLICATION.

APPLICANT'S FAILURE TO ADHERE TO ALL REQUIREMENTS CONTAINED IN THE DISTRICT'S RATE ORDER MAY RESULT IN FINES, PENALTIES AND A DELAY OR DENIAL OF SERVICE ESTABLISHMENT. A COPY OF THE DISTRICTS RATE ORDER IS AVAILABLE UPON REQUEST.

DATE: _____ SIGNATURE: _____

PRINTED NAME: _____

EXHIBIT "C"

SERVICE AGREEMENT

- I. **PURPOSE.** Brazoria County Municipal Utility District No. 21 (the "District") is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The District enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the District will begin service. In addition, when service to an existing connection has been suspended or terminated, the District will not re-establish service unless it has a signed copy of this agreement.

- II. **RESTRICTIONS.** The following unacceptable practices are prohibited by State regulations.
 - A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.

 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.

 - C. No connection which allows water to be returned to the public drinking water supply is permitted.

 - D. No pipe or pipe fitting which contains more than .25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.

 - E. No solder or flux which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

- III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between Brazoria County Municipal Utility District No. 21 (the District) and _____ the undersigned (the "Customer").
 - A. The District will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the District's water system.

 - B. Customer shall allow his/her property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the District or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the District's normal business hours.

 - C. The District shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practice which has been identified during the initial inspection or the periodic re-inspection.

- D. Customer shall immediately correct any unacceptable plumbing practice on his/her premises.
 - E. Customer shall, at his/her expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District.
 - F. Customer understands and agrees that the District does not guarantee any specific quantity pressure of water for any purpose whatsoever and that the District is not liable to customer for failure or refusal to furnish any particular amount or pressure of water to Customer at any time.
- IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the District shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement this agreement shall be billed to the Customer.

CUSTOMER'S SIGNATURE: _____

DATE: _____

ADDRESS: _____

TELEPHONE NO.: _____

BRAZORIA COUNTY MUNICIPAL UTILITY DISTRICT NO. 21
Notice of Fluoride

February 21, 2017

This is a notice about your drinking water and a cosmetic dental problem that might affect children under nine years of age. This is not an emergency. Brazoria County Municipal Utility District No. 21 (BC MUD 21), your water supplier, monitors the water quality in Savannah on a regular basis and recent test results indicate a higher than normal level of fluoride.

Fluoride is a naturally occurring element and at low levels, fluoride can help prevent cavities. However, children under nine years of age drinking water containing more than 2 milligrams per liter (mg/l) of fluoride may develop cosmetic discoloration of their permanent teeth (dental fluorosis). The drinking water provided by your community water system, BC MUD 21, has a fluoride concentration of 2.35 mg/l.

Dental fluorosis may result in a brown staining and/or pitting of the permanent teeth. This problem occurs only in developing teeth, before they erupt from the gums. Children under nine should be provided with alternative sources of drinking water or water that has been treated to remove the fluoride to avoid the possibility of staining and pitting of their permanent teeth. You may also want to contact your dentist about proper use by young children of fluoride-containing products. Older children and adults may safely drink the water.

Drinking water containing more than 4 mg/l of fluoride (the U.S. Environmental Protection Agency's drinking water standard) over many years can increase your risk of developing bone disease. Your drinking water does not contain more than 4 mg/l of fluoride, but we're required to notify you when we discover that the fluoride levels in your drinking water exceed 2 mg/l because of the potential for cosmetic dental problems.

BC MUD 21 is closely monitoring the water quality and will notify residents when fluoride levels drop back down to normal levels. For more information, please contact the District Operator, EDP at 832-467-1599. Some home water treatment units are also available to remove fluoride from drinking water. To learn more about available home water treatment units, you may call NSF International at 1-877-NSF-HELP.

Public Water System ID # 0200610



Environmental Development Partners

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