

# FT. BEND COUNTY MUNICIPAL UTILITY DISTRICT NO. 185

**WWW.EPDWATER.COM**

**2035 FM 359, Suite I**

**Richmond, Texas 77406**

**832-467-1599**

**832-467-1610 fax**

Dear New Customer:

**Welcome to the Ft. Bend Municipal Utility District No. 185.** The following information is being provided to help you become familiar with the policies and procedures relating to your water and sewer service.

The District requires a \$200.00 tenant / \$100.00 owner security deposit and a non-refundable \$15.00 application fee. The deposit, application fees, a completed application and a signed Customer Service Agreement are required to set up service. The deposit will be refunded when your account is closed and paid in full.

Water Service is provided at the following rates\*, subject to change.

0 – 10,000 gallons	\$18.00
10,001 – 15,000 gallons	\$1.20 per thousand gallons
15,001 – 20,000 gallons	\$1.50 per thousand gallons
20,001 – 25,000 gallons	\$1.75 per thousand gallons
25,001 – 99,999 gallons	\$2.00 per thousand gallons

Sewer service is additional and billed at a flat rate of \$33.33 per month\*, subject to change.

North Fort Bend Regional Water Authority \$3.36 per thousand gallons\*, subject to change.

Your due date is the 18<sup>th</sup> of each month. A 10% penalty will be assessed if payment is received after the due date. This amount is shown in the "After Due Date" block on your bill.

If your account is 30 days past due at the time current bills are generated, a termination notice will be sent to your address. At this point a \$5.00 fee will be assessed to your account and all charges (including current charges) are due to avoid disconnection of your service. Should full payment not be received as directed on the letter, your service will be disconnected. Should service be disconnected, a \$50.00 disconnect fee will be added to your account. An additional \$75.00 deposit will be required after service disconnection. Full payment will be required to restore service, payable by money order or cashier's check only. A \$25.00 charge will be assessed on all checks returned by the bank.

Ft. Bend Co. MUD No. 185 has contracted WCA to provide trash collection services. If you have any questions about trash services please call WCA customer service line. 281-368-8397.

The District's operator is EDP (Environmental Development Partners). You can contact them at **832-467-1599**. Emergencies are responded to 24 hours a day. Billing questions and non-emergency calls are taken Monday through Friday 8am to 5pm. Please do not hesitate to call with any questions, concerns, or service problems. We are here to help.

Payments should be mailed to:

**Ft. Bend Co. MUD #185**

**P.O. Box 690928**

**Houston, Texas 77269-0928**

Payments can also be dropped off at:

**2035 FM 359, Suite I**

**Richmond (behind the Prosperity Bank)**

05/30/2017



WATER UTILITY SERVICES  
 832-467-1599  
 FAX: 832-467-1610

**APPLICATION FOR RESIDENTIAL UTILITY SERVICE**

NAME OF DISTRICT: **Ft. Bend County M.U.D. #185**      DATE: \_\_\_\_\_

ADDRESS FOR SERVICE REQUEST	STREET ADDRESS			CITY	
				ZIP	
NAME OF RESIDENT				TELEPHONE	
DATE OF SERVICE TO BEGIN					
BILLING ADDRESS	INDICATE IF SAME AS ABOVE				
RENT OR OWN HOME? (CIRCLE ANSWER)	RENT	OWN ( MUST SHOW PROOF OF OWNERSHIP)			
EMPLOYMENT	COMPANY		ADDRESS		
	TELEPHONE				
PREVIOUS ADDRESS					
DRIVERS LICENSE	ST	NUMBER	Must provide copy photo ID/License		
FEES (FOR DISTRICT USE ONLY)		DEPOSIT \$100.00 - Owner \$200.00 - Renter	APPLICATION FEE \$15.00	FEES PAID \$	DATE

IS IRRIGATION SYSTEM INSTALLED? \_\_\_\_\_ POOL / SPA? \_\_\_\_\_

- APPLICANT IS REQUIRED TO SIGN A CUSTOMER SERVICE AGREEMENT TO RECEIVE SERVICE.
- APPLICANT MUST SUBMIT FULL PAYMENT FOR ALL FEES AND DEPOSIT WITH APPLICATION.

**APPLICANT'S FAILURE TO ADHERE TO ALL REQUIREMENTS CONTAINED IN THE DISTRICT'S RATE ORDER MAY RESULT IN FINES, PENALTIES AND A DELAY OR DENIAL OF SERVICE ESTABLISHMENT. A COPY OF THE DISTRICTS RATE ORDER IS AVAILABLE UPON REQUEST.**

DATE: \_\_\_\_\_ SIGNATURE: \_\_\_\_\_

PRINTED NAME: \_\_\_\_\_

**PLEASE MAKE CHECK OR MONEY ORDER PAYABLE TO: Ft. Bend Co. MUD #185**

TO APPENDIX A  
**FORT BEND MUD #185**

CUSTOMER SERVICE AGREEMENT

SECTION I. PURPOSE. **Fort Bend Counties M.U.D. #185** is responsible for protecting its Water Supply System from contamination or pollution which could result from unacceptable plumbing practices. The purpose of this Service Agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The District enforces these restrictions to ensure the public health and welfare. Each customer must sign this Customer Service Agreement before the District will begin service.

SECTION II. PLUMBING RESTRICTIONS. The following unacceptable plumbing practices are prohibited by State regulations:

- A. No direct connection between the District's Water Supply System and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air gap or an appropriate backflow prevention device.
- B. No cross-connection between the District's Water Supply System and a private water system is permitted. These potential threats to the District's Water Supply System shall be eliminated at the service connection by the installation of an air gap or a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the District's Water Supply System is permitted.
- D. No pipe or pipe fitting which contains more than .25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

SECTION III. SERVICE AGREEMENT. The following are the terms of this Customer Service Agreement between **Fort Bend Counties M.U.D. #185** and \_\_\_\_\_ (the "Customer"):

- A. The District will maintain a copy of this Customer Service Agreement as long as the Customer and/or the premises is connected to the District.
- B. The Customer shall allow his/her property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the District or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. Inspections shall be conducted during the District's normal business hours.
- C. The District shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practices which have been identified during the initial inspection or the periodic re-inspection.
- D. The Customer shall immediately correct any unacceptable plumbing practice on his/her premises.
- E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District.

SECTION IV. ENFORCEMENT. If the Customer fails to comply with the terms of this Service Agreement, the District shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this Service Agreement shall be billed to the Customer.

NOTE: THE PURPOSE OF THE CUSTOMER SERVICE AGREEMENT IS TO NOTIFY CUSTOMERS OF THE PLUMBING RESTRICTIONS OF THE DISTRICT ADOPTED TO PROTECT THE DISTRICT'S WATER SUPPLY SYSTEM. INSPECTIONS CONDUCTED BY THE DISTRICT'S OPERATOR IN ACCORDANCE WITH THIS SERVICE AGREEMENT ARE FOR THE SOLE PURPOSE OF DISCOVERING AND ELIMINATING UNACCEPTABLE PLUMBING PRACTICES. THE DISTRICT OR THE DISTRICT'S OPERATOR MAKES NO REPRESENTATION AS TO THE ADEQUACY, QUALITY, OR FITNESS OF THE CUSTOMER'S PRIVATE PLUMBING FACILITIES.

Customer's  
Signature \_\_\_\_\_

Date: \_\_\_\_\_

Address: \_\_\_\_\_