

KATY – HOCKLEY CORP.

P.O. Box 690928
Houston, Texas 77269-0928
832-467-1599
832-467-1610 fax

Dear New Customer:

Welcome to the Katy – Hockley Corp. The following information is being provided to help you become familiar with the policies and procedures relating to your water and sewer service.

Katy Hockley Corp requires a \$100.00 security deposit and a non-refundable \$70.00 application fee. The deposit, application fees, a completed application, and a signed Customer Service Agreement are required to set up service. The deposit will be refunded when your account is closed and paid in full.

The operator of our water system is EDP (Environmental Development Partners). You can contact them at **832-467-1599**. Emergencies are responded to 24 hours a day. To arrange for water service, for billing questions or service calls, please call Monday through Friday 8AM to 5PM. Please do not hesitate to call with any questions, concerns, or service problems. We are here to help.

Below is a table representing the cost of water and sewer service provided by Hunters Place. Water meters will be read monthly on or about the 1st of each month. These rates are subject to change from time to time, however, notices of rate changes will be provide.

Water and Sewer Service is provided at the following rates, subject to change.

Water Service Rates	
Minimum Monthly Service Charge	\$27.00
Charge Per 1,000 Gallons	\$3.00
Sewer Service Rates	
Minimum Monthly Service Charge	\$50.00
Charge per 1,000 Gallons	\$3.50

A regulatory assessment fee of 1% of the water and sewer service bill will be added.
North Harris County Regional Water Authority rate \$2.45 per thousand gallons.

The due date is the 6th of each month. If payment is not received by the due date printed on the water bill a late fee of \$5.00 or 10% of the current amount due (the greater of the two) will added to your next bill. This amount is shown in the “After Due Date” block on your bill. If your account is not paid by the due date it will be considered delinquent. A notice of disconnection of service will be mailed to accounts that become delinquent and service will be disconnected if not paid by the disconnect date printed on the notice. If service is disconnected, an additional \$50.00 will be added to the account to reestablish water service. A deposit may be added if not on account.

Payments should be mailed to: Katy-Hockley Corp.
P.O. Box 690928
Houston, Texas 77269-0928

Payments can also be dropped of at: 17495 Village Green Drive, located near Jones Rd. and HWY 290.



Environmental Development Partners

WATER UTILITY SERVICES
832-467-1599
FAX: 832-467-1610

APPLICATION FOR RESIDENTIAL UTILITY SERVICE

NAME OF DISTRICT: Katy Hockley Corp

DATE:

Form with fields: ADDRESS FOR SERVICE REQUEST, STREET ADDRESS, CITY, ZIP, NAME OF RESIDENT, TELEPHONE, SERVICE DATE, BILLING ADDRESS, RENT OR OWN HOME?, EMPLOYMENT, PREVIOUS ADDRESS, DRIVERS LICENSE, FEES (FOR DISTRICT USE ONLY)

IS IRRIGATION SYSTEM INSTALLED? POOL / SPA?

- APPLICANT IS REQUIRED TO SIGN A CUSTOMER SERVICE AGREEMENT TO RECEIVE SERVICE.
• APPLICANT MUST SUBMIT FULL PAYMENT FOR ALL FEES AND DEPOSIT WITH APPLICATION.

APPLICANT'S FAILURE TO ADHERE TO ALL REQUIREMENTS CONTAINED IN THE DISTRICT'S RATE ORDER MAY RESULT IN FINES, PENALTIES AND A DELAY OR DENIAL OF SERVICE ESTABLISHMENT. A COPY OF THE DISTRICTS RATE ORDER IS AVAILABLE UPON REQUEST.

DATE: SIGNATURE:

PRINTED NAME:

Email address:

SERVICE AGREEMENT

- I. **PURPOSE.** The Katy-Hockley Corp (“Utility”) is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the Utility will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
- II. **PLUMBING RESTRICTIONS.** The following unacceptable practices are prohibited by State regulations.
- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - C. No connection which allows water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than .25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between the Katy-Hockley Corp (the “Utility”) and _____ (the Customer).
(print name above)
- A. The Utility will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Utilities water System.
 - B. The Customer shall allow his property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the Utility or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the Utilities normal business hours.
 - C. The Utility shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practice which has been identified during the initial inspection or the periodic re-inspection.
 - D. The Customer shall immediately correct any unacceptable plumbing practice on his/her premises.

- E. The Customer shall, at his/her expense, properly install, test, and maintain any backflow prevention device required by the Utility. Copies of all testing and maintenance records shall be provided to the Utility.
- F. Customer understands and agrees that the Utility does not guarantee any specific quantity or pressure of water for any purpose whatsoever and that the Utility is not liable to customer for failure or refusal to furnish any particular amount or pressure of water to Customer at any time.

IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the Utility shall, at its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this Service Agreement shall be billed to the Customer.

CUSTOMER'S SIGNATURE: _____

DATE: _____

CUSTOMER ADDRESS : _____