

LAKE FOREST UTILITY DISTRICT

P.O. Box 690928
Houston, Texas 77269-0928
832-467-1599
832-467-1610 fax
WWW.EDPWATER.COM

Dear New Customer:

Welcome to the Lake Forest Utility District. The following information is being provided to help you become familiar with the policies and procedures relating to your water and sewer service.

The District requires a \$100.00 owner/\$250.00 tenant security deposit and a \$30.00 application fee. The deposit, a completed application and a signed Customer Service Agreement are required to set up service. The deposit will be refunded when your account is closed and paid in full.

Please return the deposit and application fee along with the completed Application and the Customer Service Agreement. We will not be able to establish service in your name until all of these items are received at our office.

Water Service is provided at the following rate*, subject to change.

0 – 15,000 gallons	\$16.00 Minimum Charge
15,001 – 30,000 gallons	\$1.50 per thousand gallons
30,001 – 45,000 gallons	\$2.25 per thousand gallons
45,001 – 99,999 gallons	\$3.00 per thousand gallons

Sewer service is billed at the following rate:

0 – 99,999 gallons	\$10.00
--------------------	---------

North Harris County Regional Water Authority is \$2.90 per 1,000 gallons*, subject to change.

Your due date is the 24th of each month. A 10% penalty will be assessed if payment is received after the due date. This amount is shown in the "After Due Date" block on your bill.

If your account is 60 days past due at the time current bills are generated, a termination notice will be sent to your address and a \$10.00 fee will be assessed to your account. At this point all charges (including current charges) are due to avoid termination of your service. Should full payment not be received as directed on the letter, your service will be disconnected. Should service be disconnected, a \$70.00 disconnect fee will be added to your account and an additional deposit may be required. Full payment will be required to restore service, payable by cashier's check or money order only. A \$30.00 charge will be assessed on all checks returned by the bank.

The District's operator is EDP (Environmental Development Partners). You can contact them at **832-467-1599**. Emergencies are responded to 24 hours a day. Billing questions and non-emergency calls are taken Monday through Friday 8AM to 5PM. Please do not hesitate to call with any questions, concerns, or service problems. We are here to help.

You may utilize EDP's website, www.edpwater.com, to view a list of your payment options.

Payments should be mailed to:

Lake Forest Utility District
P.O. Box 690928
Houston, Texas 77269-0928

Payments can also be dropped off at: 17495 Village Green Drive, located near Jones Rd. and Hwy 290.

04/28/2017



WATER UTILITY SERVICES
 832-467-1599
 FAX: 832-467-1610

APPLICATION FOR RESIDENTIAL UTILITY SERVICE

NAME OF DISTRICT: Lake Forest Utility District

DATE: _____

ADDRESS FOR SERVICE REQUEST	STREET ADDRESS		CITY		
			ZIP		
NAME OF RESIDENT			TELEPHONE		
Date To Begin Water Service					
BILLING ADDRESS	INDICATE IF SAME AS ABOVE				
RENT OR OWN HOME? (CIRCLE ANSWER)	RENT (MUST PROVIDE VALID LEASE AGREEMENT)	OWN (MUST PROVIDE PROOF OF OWNERSHIP) EXAMPLE: WARRANTY DEED OR SETTLEMENT STATEMENT			
EMPLOYMENT	COMPANY	ADDRESS			
	TELEPHONE				
PREVIOUS ADDRESS					
DRIVERS LICENSE	ST	NUMBER	Must provide copy photo ID/License		
FEES (FOR DISTRICT USE ONLY)		DEPOSIT \$100.00 - Owner \$250.00- Renter	APPLICATION FEE \$30.00	FEES PAID \$	DATE

IS IRRIGATION SYSTEM INSTALLED? _____ POOL / SPA? _____

- APPLICANT IS REQUIRED TO SIGN A CUSTOMER SERVICE AGREEMENT TO RECEIVE SERVICE.
- APPLICANT MUST SUBMIT FULL PAYMENT FOR ALL FEES AND DEPOSIT WITH APPLICATION.

APPLICANT'S FAILURE TO ADHERE TO ALL REQUIREMENTS CONTAINED IN THE DISTRICT'S RATE ORDER MAY RESULT IN FINES, PENALTIES AND A DELAY OR DENIAL OF SERVICE ESTABLISHMENT. A COPY OF THE DISTRICTS RATE ORDER IS AVAILABLE UPON REQUEST.

DATE: _____ SIGNATURE: _____

PRINTED NAME: _____.

MAKE CHECK OR MONEY ORDER PAYABLE TO: LAKE FOREST UD

EXHIBIT "A"
SERVICE AGREEMENT

- I. PURPOSE.** The "District" is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this Service Agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The District enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the District will begin service. In addition, when service to an existing connection has been suspended or terminated, the District will not re-establish service unless it has a signed copy of this agreement.
- II. PLUMBING RESTRICTIONS.** The following unacceptable plumbing practices are prohibited by State regulations.
- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - C. No connection which allows water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than .25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. SERVICE AGREEMENT.** The following are the terms of the Service Agreement between the District and _____ (the "Customer").
- A. The District will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the District's water system.
 - B. The Customer shall allow his property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the District or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the District's normal business hours.
 - C. The District shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practice which has been identified during the initial inspection or the periodic reinspection.
 - D. The Customer shall immediately correct any unacceptable plumbing practice on his premises.
 - E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District.
- IV. ENFORCEMENT.** If the Customer fails to comply with the terms of this Service Agreement, the District shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this Service Agreement shall be billed to the Customer.

DATE: _____

CUSTOMER'S SIGNATURE

Address: _____

Telephone No.: _____