HARRIS COUNTY MUNICIPAL UTILITY DISTRICT NO. 423

17495 Village Green Dr.
Houston, Texas 77040
832-467-1599
832-467-1610 fax
www.edpwater.com

Dear New Customer:

Welcome to the Harris County Municipal Utility District No. 423. The following information is being provided to help you become familiar with the policies and procedures relating to your water and sewer service.

The District requires a $150.00 tenant / $75.00 owner security deposit and proof of ownership along with a non-refundable $25.00 application fee. The deposit, application fee, a completed application, and a signed Customer Service Agreement are required to set up service. The deposit will be refunded when your account is closed and paid in full.

Water Service is provided at the following rates*, subject to change.

0 – 10,000 gallons	$18.00
10,001 – 15,000 gallons	$1.00 per thousand gallons
15,001 – 20,000 gallons	$2.00 per thousand gallons
20,001 – 25,000 gallons	$3.00 per thousand gallons
25,001 – 99,999 gallons	$4.00 per thousand gallons

Sewer service is additional and billed at a flat rate of $45.00 per month*, subject to change.

Your due date is the 25th of each month. A 10% penalty will be assessed if payment is received after the due date. This amount is shown in the "After Due Date" block on your bill.

If your account is 60 days past due at the time current bills are generated, a termination notice will be sent to your address. At this point all charges are due to avoid termination of your service. Should full payment not be received as directed on the letter, your service will be disconnected. Should service be disconnected, a $125.00 disconnect fee will be added to your account. A $7.50 door notice fee will be added if any notice is hung at the residence. An additional deposit may be required after service disconnection of $50.00. Full payment will be required to restore service, payable by money order or cashier's check only. A $30.00 charge will be assessed on all checks returned by the bank.

Harris Co. M.U.D. No. 423 has contracted Republic Waste to provide trash collection services. If you have any questions about garbage services please call Republic's Customer Service telephone number at **281-446.2030.**

The District's operator is EDP (Environmental Development Partners). You can contact them at **832-467-1599**. Emergencies are responded to 24 hours a day. Billing questions and non-emergency calls are taken Monday through Friday 8AM to 5PM. Please do not hesitate to call with any questions, concerns, or service problems. We are here to help.

Payments can also be dropped of at: 17495 Village Green Drive, located near Jones Rd. and HWY 290.

ENVIRONMENTAL DEVELOPMENT PARTNERS

APPLICATION FOR RESIDENTIAL UTILITY SERVICE

NAME OF DISTRICT: **Harris County M.U.D. No. 423** DATE: _____

ADDRESS FOR SERVICE REQUEST	STREET ADDRESS			CITY ZIP	
NAME OF APPLICANT			TELEPHONE		
DATE TO BEGIN WATER SERVICE					
BILLING ADDRESS	INDICATE IF SAME AS ABOVE				
RENT, OWN OR MANAGE HOME? (CIRCLE ANSWER)	RENT/ OWN (Please provide Lease Agreement or Settlement Statement or Management Agreement.)	EMAIL ADDRESS			
EMPLOYMENT	COMPANY TELEPHONE		ADDRESS		
PREVIOUS ADDRESS	STREET		CITY, STATE, ZIP		
DRIVERS LICENSE	STATE	NUMBER Must provide copy photo ID/License	**ACCOUNT INFORMATION CONFIDENTIAL? Y/N**		
FEES (FOR DISTRICT USE ONLY)	CSI PASSED	DEPOSIT $75.00 - Owner $150.00 - Renter	APPLICATION FEE $25.00	FEES PAID $	DATE

IS IRRIGATION SYSTEM INSTALLED? _____POOL / SPA? _____

- APPLICANT IS REQUIRED TO SIGN A CUSTOMER SERVICE AGREEMENT TO RECEIVE SERVICE.
- APPLICANT MUST SUBMIT FULL PAYMENT FOR ALL FEES AND DEPOSIT WITH APPLICATION.

APPLICANT'S FAILURE TO ADHERE TO ALL REQUIREMENTS CONTAINED IN THE DISTRICT'S RATE ORDER MAY RESULT IN FINES, PENALTIES AND A DELAY OR DENIAL OF SERVICE ESTABLISHMENT. A COPY OF THE DISTRICTS RATE ORDER IS AVAILABLE UPON REQUEST.

Make check payable to: Harris County M.U.D. No. 423.

DATE: _____ **SIGNATURE:** _____

PRINTED NAME: _____

17495 Village Green Dr. Houston, Texas 77040 832-467-1599 Fax 832-467-1610
www.edpwater.com

EXHIBIT E

SERVICE AGREEMENT

I. **PURPOSE.** The Harris County Municipal Utility District No. 423 ("District") is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The District enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the District will begin service. In addition, when service to an existing connection has been suspended or terminated, the District will not re-establish service unless it has a signed copy of this agreement.

II. **PLUMBING RESTRICTIONS.** The following unacceptable plumbing practices are prohibited by State regulations.

A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.

B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.

C. No connection which allows water to be returned to the public drinking water supply is permitted.

D. No pipe or pipe fitting which contains more than a weighted average of 0.25 lead may be used for the installation or repair of plumbing at any connection which provides water for human use.

E. No solder or flux which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between the Harris County Municipal Utility District No. 423 (the "District") and **[NAME OF CUSTOMER]** (the "Customer").

A. The District will maintain a copy of this agreement as long as Customer and/or the premises is connected to the District's water system.

B. Customer shall allow his/her property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the District or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the District's normal business hours.

C. The District shall notify Customer in writing of any cross-connection or other unacceptable plumbing practice which has been identified during the initial inspection or the periodic reinspection.

D. Customer shall immediately correct any unacceptable plumbing practice on his/her premises.

E. Customer shall, at his/her expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District.

F. Customer understands and agrees that the District does not guarantee any specific quantity or pressure of water for any purpose whatsoever and that the District is not liable to customer for failure or refusal to furnish any particular amount or pressure of water to Customer at any time.

IV. **ENFORCEMENT.** If Customer fails to comply with the terms of the Service Agreement, the District shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this Service Agreement shall be billed to Customer.

CUSTOMER'S SIGNATURE:_____

DATE:_____

ADDRESS:_____